

cepej



European
Commission
for the Efficiency
of Justice

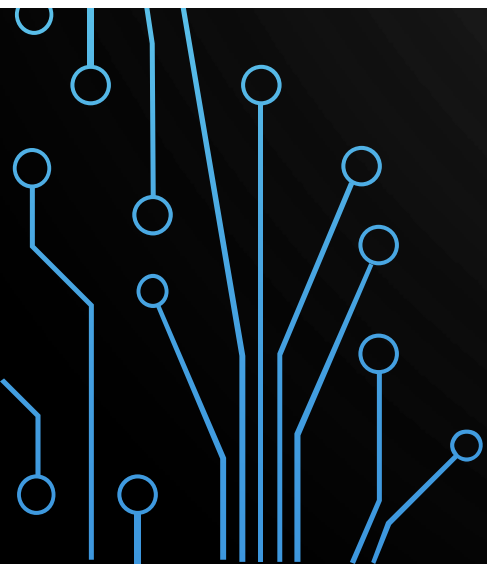
Commission
européenne
pour l'efficacité
de la justice

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

A FEW THOUGHTS FROM THE 2024
EVALUATION REPORT





European Commission for the Efficiency of Justice (CEPEJ)

- **Created on 18 September 2002**
- **Composed of the 46 Member States, 10 Observer States and 13 Observer International institutions**
- **Two-fold objective**
 - *to improve the efficiency and the functioning of member States judicial systems, given that a quality justice is the core upholder of the rule of law and the ultimate guarantee of the human rights.*
 - *to enable a better implementation of the international legal instruments of the Council of Europe concerning efficiency and fairness of justice.*



The CEPEJ Tasks

Tasks:

- **first step:** to examine the results achieved by the different judicial systems through evaluation;
- **second step:** to identify problems and areas for possible improvements;
- **third step:** to propose concrete solutions to improve the functioning of the judicial systems;
- **additionally:**
 - to assist one or more member States in complying with the CoE standards;
 - to suggest, if appropriate, areas in which new international legal instruments can be adopted by the Committee of Ministers.

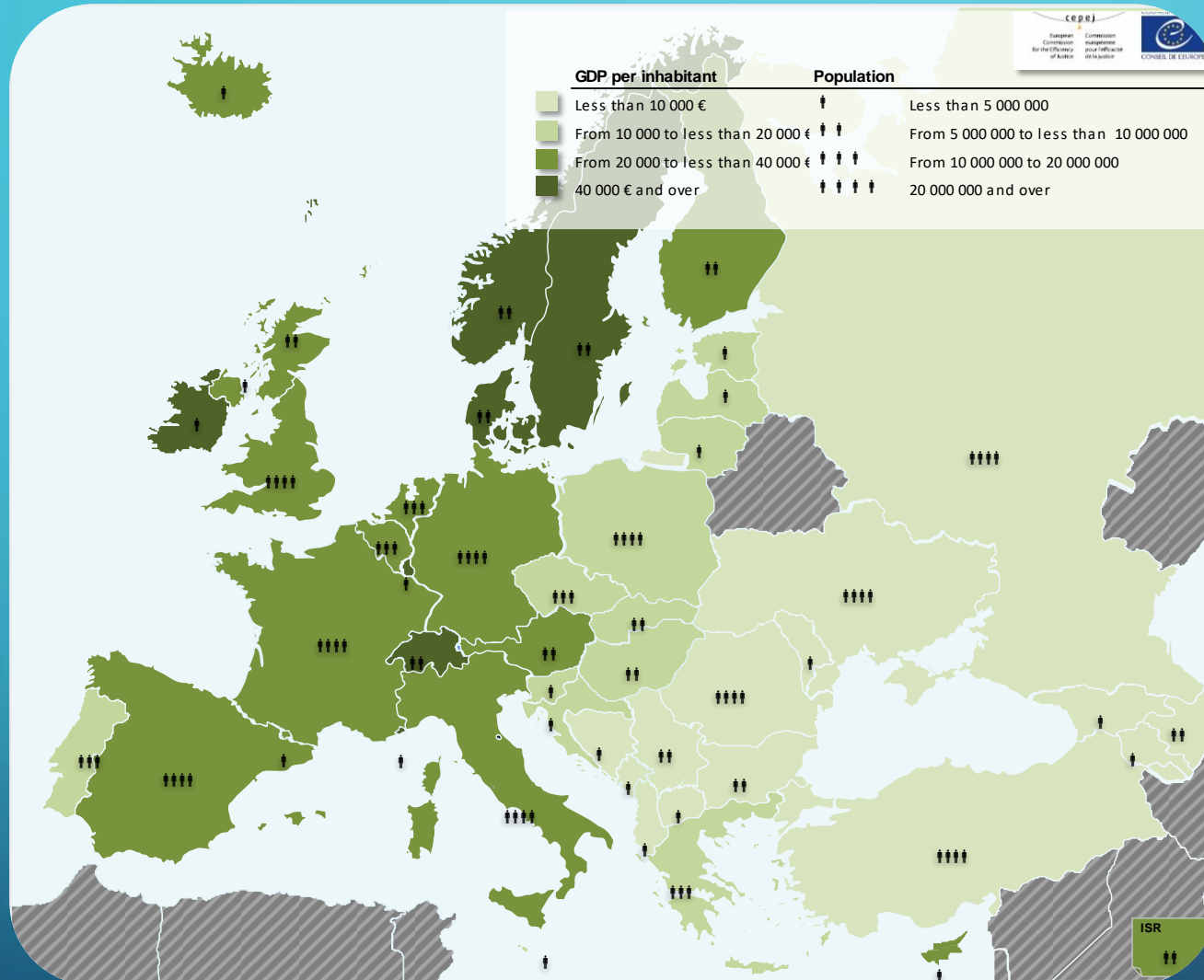
The CEPEJ Working Groups

- **Evaluation** – evaluation of judicial systems
- **Judicial time management (SATURN Centre)**- research and analyses judicial timeframes in member States; promotes and assesses Guidelines for judicial time management
- **Quality** - develops means to analyse and evaluate work in courts in order to improve quality of public service delivered by justice system in member States
- **Cyber Justice & AI**- create or use ICT (information and communication technologies) and/or Artificial Intelligence (AI) mechanisms in judicial systems, in order to improve the efficiency and quality of justice.

Our means of action

Means used by the CEPEJ:

- developing *indicators*,
- collecting and analysing quantitative and qualitative *data*,
defining *measures and means of evaluation*;
- drawing up *reports*, statistics, best practice surveys,
guidelines, action plans, opinions and general comments;
- establishing links with research institutes and documentation and
study centres;
- creating *networks* of professionals involved in the justice area.



44 Member states evaluated
+2 observers

17 Months to collect, check and analyse data, to draft the reports and to build the internet database

<https://www.coe.int/en/web/cepej/cepej-work/evaluation-of-judicial-systems>

METHODOLOGY

The CEPEJ study related to the EU Justice Scoreboard is prepared according to the CEPEJ methodology conceived in the frame of the evaluation activity and used with regard to the CEPEJ Evaluation Report.

All information come from our ***national correspondents*** designated by the member States and entities to collect the relevant data in respect of their system and deliver them to the CEPEJ. They are the main interlocutors of the CEPEJ Secretariat in ensuring the quality of the data.

The CEPEJ Secretariat verifies the accuracy and consistency of all data submitted by the national correspondents, through dialogue with them concerning replies which require additional clarifications.

At the end of the process, the Secretariat validates the data. No data are modified by the CEPEJ without the authorisation of the national correspondents.

Compatability and Comparability

- Only verified and validated data are used in the Evaluation Report and the CEPEJ study related to the EU Justice Scoreboard, EuroStat, Dashboard Western Balkans & Dashboard Eastern Partnership
- To ensure comparability of data, the latter are often standardised based on some general data (population, GDP, national average gross salary).
- The CEPEJ establishes the median European value in respect of different topics (budget, justice professionals, efficiency etc.) and every state can situate itself in relation to this median.
- The CEPEJ does not rank countries, it establishes trends in Europe on the one hand, and drafts country profiles where we have core data and indicators for every country and some analyses are proposed, against the background of the European medians.

Preview

of the

Country Profile for Greece

As it results from the

CEPEJ Evaluation Report 2024

approved on the 19th July 2024
and to be published officially
on the 16th October 2024



Population
10 678 632



GDP per capita
19 548 €
CoE Median 27 777 €

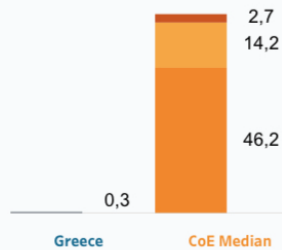


Avg gross annual salary
NA
CoE Median 24 287 €

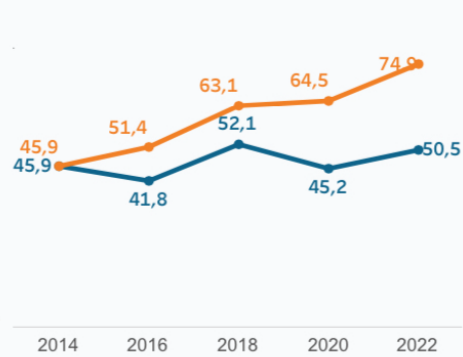
Implemented judicial system budget (IJS)

IJS elements per inhabitant

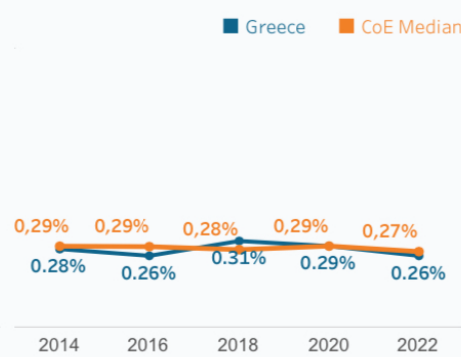
- Courts
- Prosecution services
- Legal aid



IJS per inhabitant (in €)



IJS as % of GDP

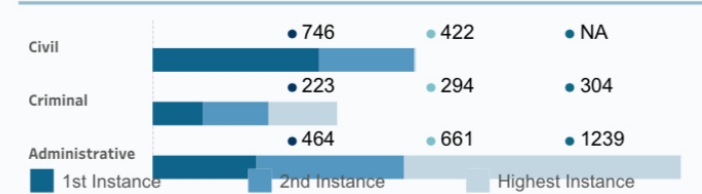


Efficiency - Disposition time (days)

1st instance DT

Civil	Criminal	Administrative
746	223	464

days to solve a case



Budget : In 2022, the implemented judicial system budget was €539.561.654 which represents € 50,5 per inhabitant, below the CoE median. As a % of the GDP (0,26%), it is close to the CoE median. It is not possible to distinguish between courts' budget and the one of the public prosecution services. The implemented legal aid budget was 0,3 € per inhabitant, one of the lowest among the member States and entities.

Minors

The "Children's Houses" of Athens and Piraeus, are fully operational since 2021. They are responsible for the individual assessment of minor victims to determine special protection needs and the provision of assistance to judicial authorities for the appropriate

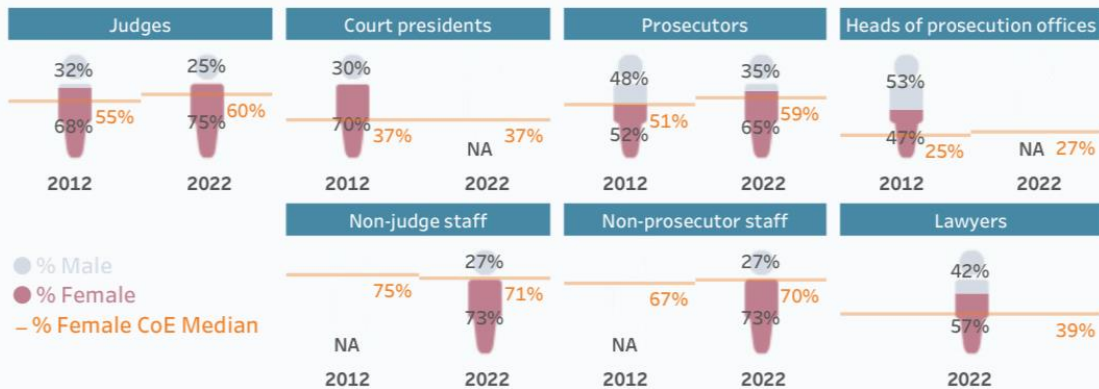
Efficiency: At the outset it should be mentioned that comparisons with previous cycles are not relevant, the data collection process is being improved. In 2022, courts were most efficient in 1st instance criminal cases, while the Supreme Administrative Court proved to be least efficient. When considering 1st and 2d instances combined, criminal cases were the most efficient area of law.

In 2022, the CP achieved the 100% only in administrative

Human resources (per 100 000 inhabitants)



Gender balance (% of women in total)



Absolute gross salaries



Training of justice professionals

Average number of live training participations per professional*

3,8

Distribution (%) of 1st instance specialised and general jurisdiction

First instance legal entities per 100 000 inh.
 ● General jurisdiction courts ● Specialised courts

CEPEJ efficiency indicators

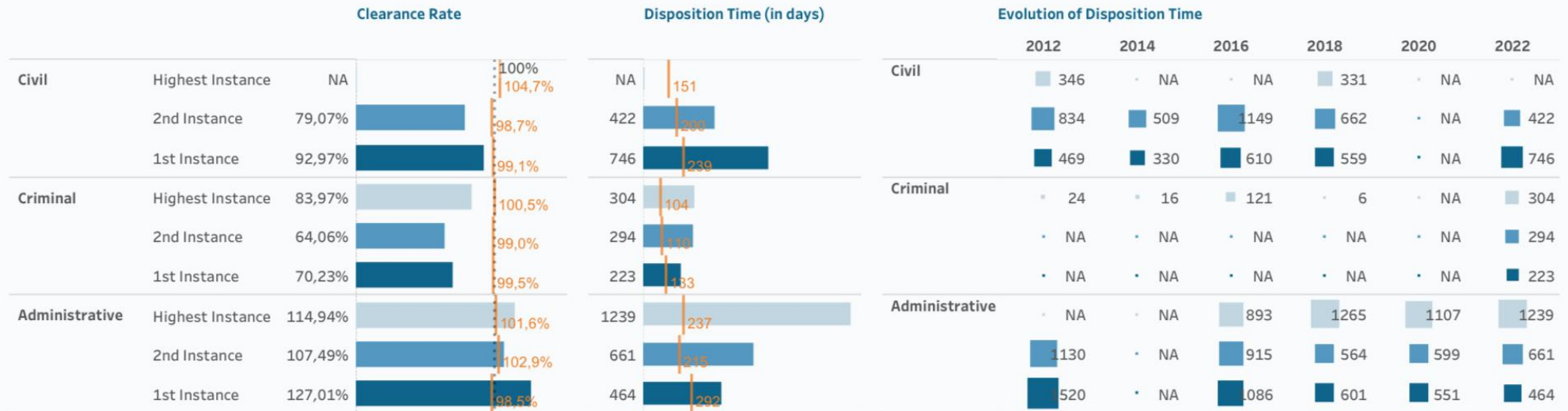
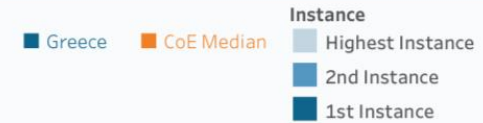
Clearance Rate (CR) = (Resolved cases / Incoming cases) *100

CR > 100%, court/judicial system is able to resolve more cases than it received => backlog is decreasing

CR < 100%, court/judicial system is able to resolve fewer cases than it received => backlog is increasing

Disposition Time (DT) = (Pending cases / Resolved cases) *365

The Disposition Time (DT) is the theoretical time for a pending case to be resolved, taken into consideration the current pace of work



Incoming cases



Public prosecution services

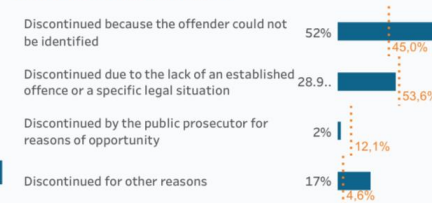
Total number of received cases per prosecutor



Distribution of processed cases %



Distribution of discontinued cases %

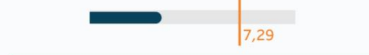


Note: There are different methodologies on calculating number of cases in prosecution statistics by event or by perpetrator. CEPEJ collects data per case (event) but some countries present it by perpetrator.

ICT Deployment and usage index

(from 0 to 10)

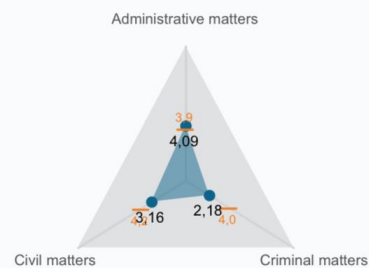
Total deployment index: **3,17**



Total usage index: **2,56**

(experimental)

Deployment index by matter (0 to 10)



Deployment index by category (0 to 10)



Judiciary related websites

- Case-law**: <https://www.elsyn.gr> : Anonymized decisions of the Court of Auditors are available to the public.
- Information about the judicial system**: <https://ministryofjustice.gr/> : Information on the Justice in Greece is provided, such as the constitution, describing the function and structure of the judicial system.
- Legislation**: <https://ministryofjustice.gr/> : Legal texts.
- Other official websites**: <http://www.adjjustice.gr> : Regarding the Supreme Court, any kind of court certification.

LACK OF A CENTRALIZED DATA COLLECTION SYSTEM

It is essential to highlight that the main problem related to case-flow data of Greece concerns the methodology of data collection which is under development, thus efficiency analyses should be carried out with great caution.

CEPEJ has been informed by the national correspondent that since 2020, measures have been taken to improve the system for collecting statistical data, such as the training of staff and the creation of an instructional manual guide with definitions and instructions. These measures were intended to help collecting more reliable data from both small and large courts and prosecution services and eliminate the standard errors in judicial statistics.

The first challenge for the Greek authorities is to have a **centralized data collection system** allowing them to communicate to CEPEJ reliable and thus comparable data. Currently, this is not the case and it is scientifically too risky to draw conclusions based on comparison with other member States.

Supporting the reduction of backlog in the First Instance Courts of Athens and Thessaloniki

Will be co-funded by the European Union via the DGREFORM's Technical Support Instrument, and implemented by the Council of Europe, in cooperation with the European Commission.

The efficiency of the justice system in Greece in general and in Athens and Thessaloniki in particular faces longstanding challenges with its overall effectiveness, efficiency and quality. It requires substantive reform to improve its performance.

At the end of 2022, the First Instance Court of Athens had 221.186 pending civil cases, whereas the First Instance Court in Thessaloniki reported 13.278 cases.

According to the 2024 EU Justice Scoreboard, Greece had one of the highest disposition time (estimated time needed to resolve cases) in the EU for litigious civil and commercial cases at first instance.

There were many efforts to tackle the backlog problem in the Greek judicial system, most of which were unsuccessful, for various reasons, including the lack of a prior comprehensive diagnosis of the situation of the judicial system.

Objective of the project

Supporting the reduction of backlog in the First Instance Courts of Athens and Thessaloniki in line with CEPEJ tools on efficiency, primarily the Backlog Reduction Tool:

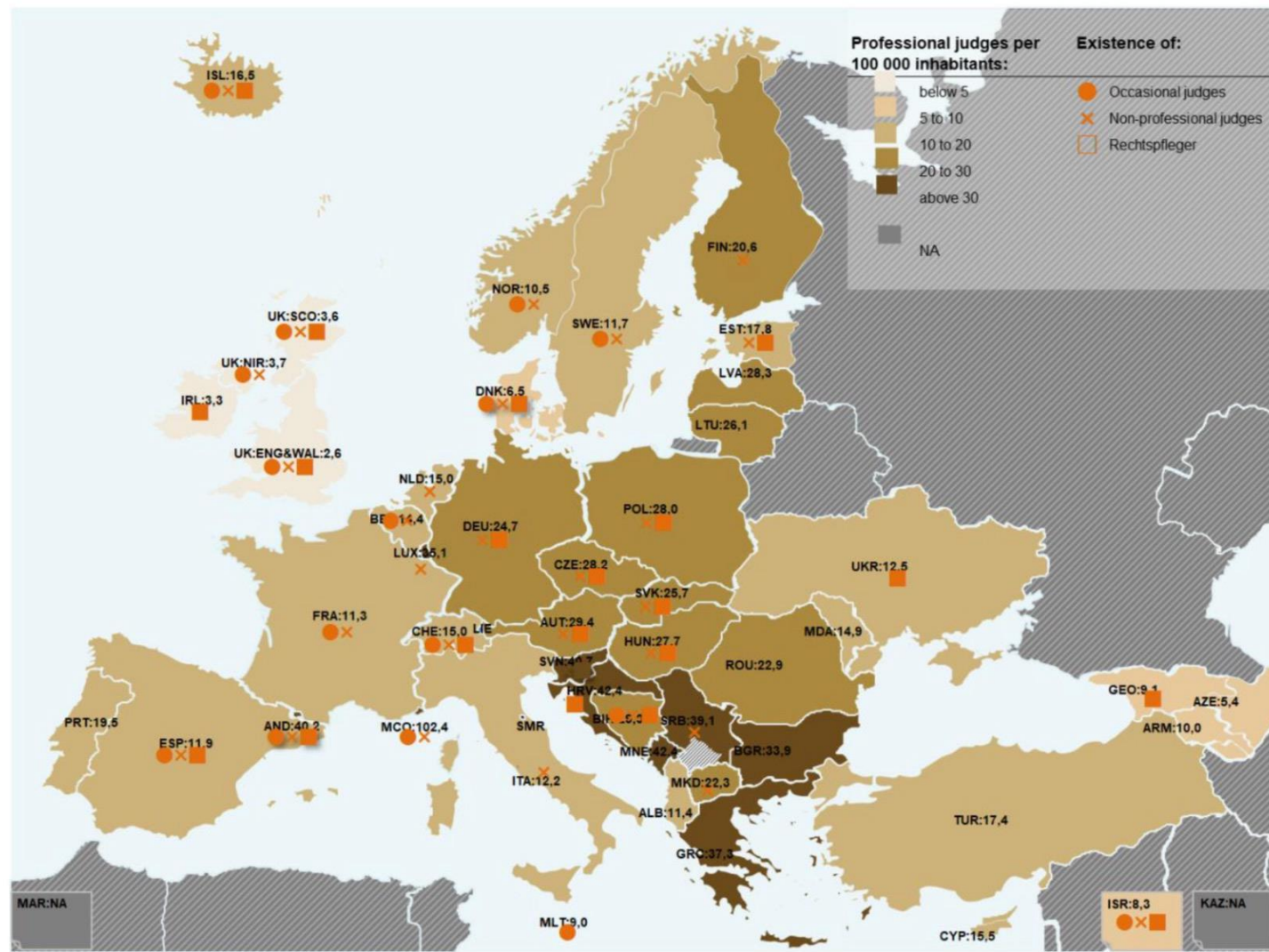
• The project will be based on an assessment of the root causes of the delays (civil cases) in the First Instance Courts of Athens and Thessaloniki at the level of organisation, legal framework, structures, processes and human resources available.

• Recommendations and concrete action plans for backlog reduction describing the organizational, legal and workflow frameworks will be developed in close cooperation with both courts.

• Capacity building measures will be provided for the implementation of the action plans and proposed measures in both courts for a duration of 14 months.

The Project will seek the close involvement and buy-in by relevant stakeholders to increase their awareness and understanding, and facilitate proposed organisational development actions via change management.

Map 3. 1 Number of professional judges per 100 000 inhabitants in 2022 (Q1, Q46)



37.2 Judges per 100,000 in Greece

CoE Average is 21.9 Judges per 100,000

Figure 3.12 Non-judge staff by professional judge in 2022 (Q1, Q46, Q52)

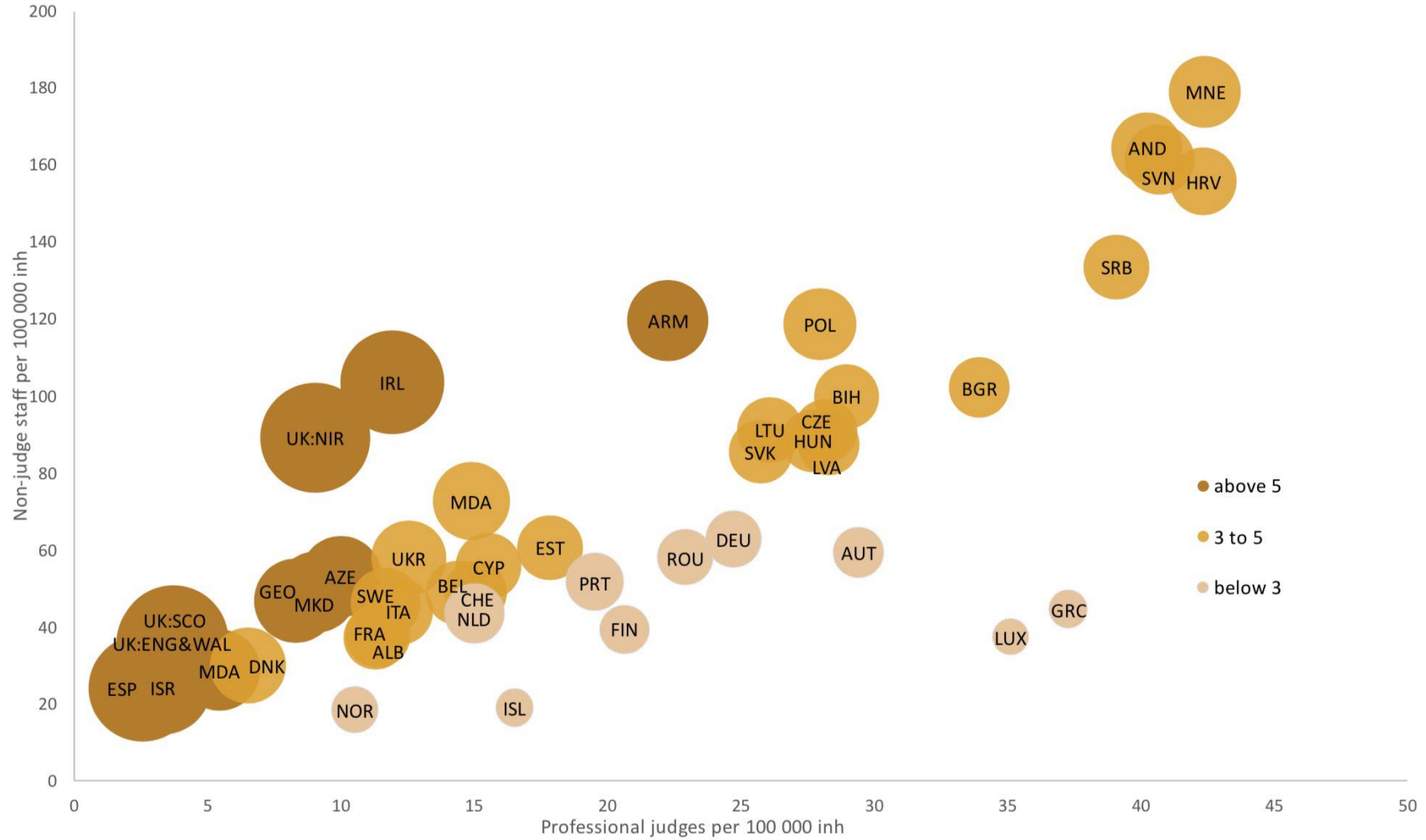
State / entity	Total	Categories (1+2+3)	Rechtsfleger (1)	Assist the judges (2)	Administrative (3)	Technical (4)	Other (5)
ALB	3.32	2.59	NAP	1.97	0.62	0.74	NAP
AND	4.09	3.18	NAP	0.70	2.48	0.91	NA
ARM	5.33	3.65	NAP	1.05	2.60	1.67	NAP
AUT	2.02	1.84	0.27	0.25	1.33	0.04	0.14
AZE	5.29	4.56	NAP	2.27	2.29	0.73	NAP
BEL	3.39	3.04	NAP	2.94	0.10	0.35	0.00
BIH	3.45	3.07	0.09	1.19	1.79	0.38	NAP
BGR	3.01	2.71	NAP	2.26	0.45	0.29	0.02
HRV	3.68	3.27	0.36	2.56	0.35	0.41	NAP
CYP	3.59	2.24	NAP	1.06	1.19	1.02	0.32
CZE	3.23	3.00	0.82	1.48	0.71	0.21	0.02
DNK	4.62	4.37	0.82	0.03	3.52	0.23	0.02
EST	3.40	3.01	0.23	2.50	0.28	0.25	0.14
FIN	1.91	NA	NAP	NA	NA	NA	NA
FRA	3.30	3.07	NAP	2.63	0.45	0.12	0.11
GEO	5.41	2.91	0.01	2.48	0.41	2.50	NAP
DEU	2.54	2.04	0.40	1.31	0.33	0.19	0.31
GRC	1.20	NA	NAP	NA	NA	NA	NAP
HUN	3.19	NA	0.37	0.35	NA	NA	2.54
ISL	1.16	1.05	0.39	0.50	0.16	0.00	0.11
IRL	7.33	6.59	0.14	5.70	0.75	0.29	0.44
ITA	3.62	3.07	NAP	2.41	0.66	0.27	0.27
LVA	3.09	2.82	NAP	2.14	0.68	0.24	0.03
LTU	3.50	3.05	NAP	1.90	1.15	0.33	0.11
LUX	1.07	1.00	NAP	0.99	0.01	0.02	0.05
MLT	9.87	7.40	NAP	6.34	1.06	0.26	2.21
MDA	4.89	3.87	NAP	2.23	1.64	1.01	NAP
MCO	1.15	0.85	NAP	0.50	0.35	0.25	0.05
MNE	4.22	3.12	NAP	2.61	0.51	0.48	0.62
NLD	2.90	NA	NAP	NA	NA	NA	NA
MKD	5.37	4.56	NAP	1.37	3.18	0.34	0.47
NOR	1.76	NA	NAP	NA	NA	NA	NA
POL	4.25	3.48	0.25	2.39	0.84	0.24	0.53
PRT	2.65	2.50	NAP	2.46	0.04	0.13	0.02
ROU	2.54	1.91	NAP	1.53	0.38	0.38	0.24
SRB	3.42	2.77	NAP	1.47	1.30	0.64	0.01
SVK	3.32	3.31	0.76	1.55	1.00	0.01	NA
SVN	3.96	3.76	0.54	1.30	1.92	0.21	NAP
ESP	8.69	NA	0.78	NAP	NAP	NAP	7.91
SWE	3.97	3.19	NAP	2.65	0.55	0.14	0.63
CHE	3.25	2.93	0.01	1.56	1.36	0.12	0.21
TUR	NA	NA	NAP	NA	NA	NA	NA
UKR	4.62	1.59	NAP	1.13	0.46	0.34	2.69
UK-ENG&WAL	9.41	NA	NAP	NA	NA	NA	NA
UK-NIR	9.83	9.83	NAP	6.48	3.35	NA	NA
UK-SCO	9.82	9.36	NAP	0.90	8.47	0.46	NAP
ISR	5.64	3.90	0.09	1.22	2.59	0.85	0.89
MAR	NA	NA	NAP	NA	NA	NA	NA
Average	4.12	3.44	0.39	1.98	1.28	0.44	0.72
Median	3.45	3.06	0.37	1.56	0.73	0.29	0.17
Minimum	1.07	0.85	0.01	0.03	0.01	0.00	0.00
Maximum	9.87	9.83	0.82	6.48	8.47	2.50	7.91



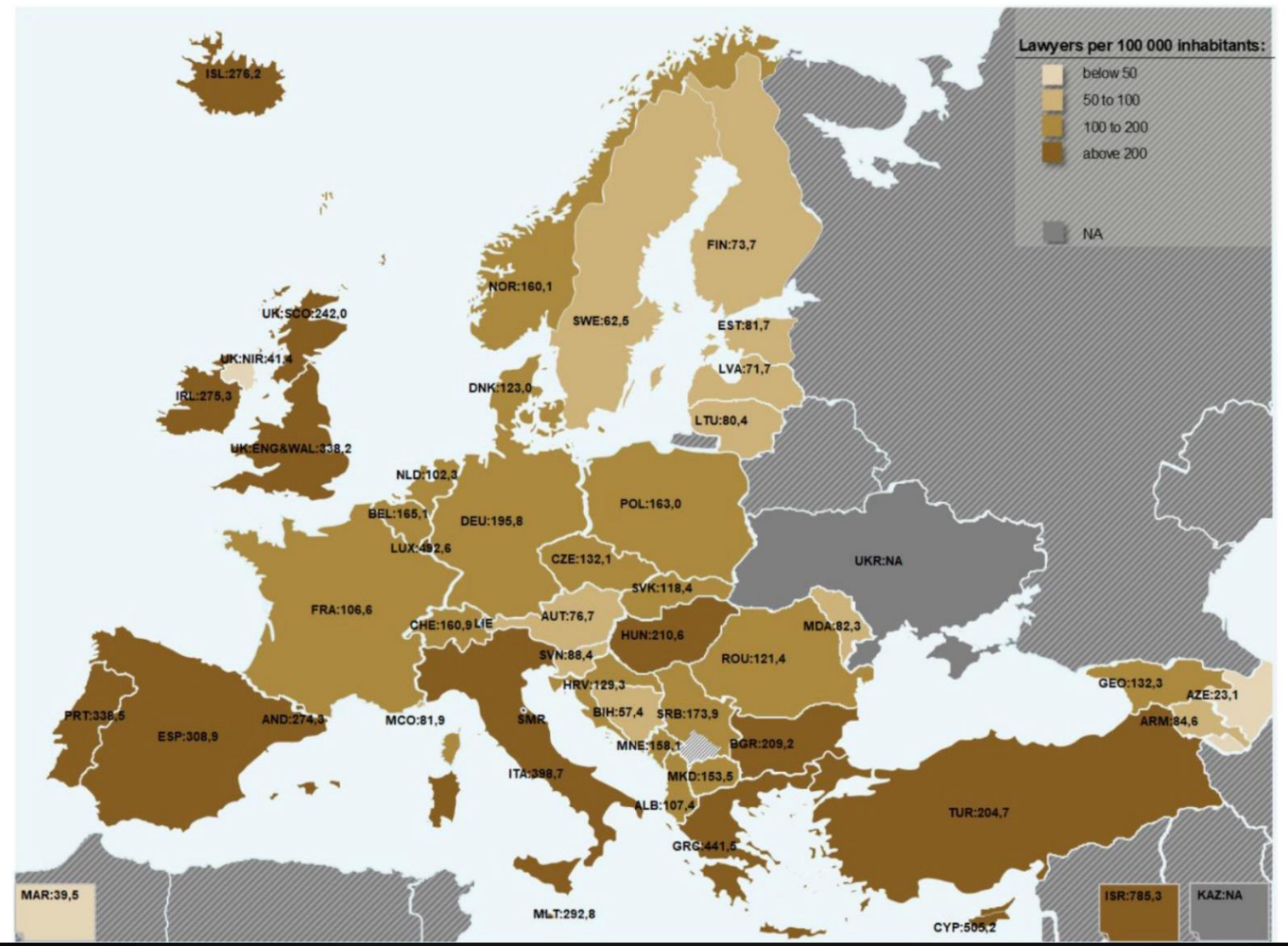
1.2 Court Staff per 100,000 in Greece

CoE Average is 4.12 per 100,000

Figure 3. 13 Non-judge staff compared with the number of professional judges per 100 000 inhabitants; non-judge staff per professional judge in 2022 (Q1, Q46, Q52)



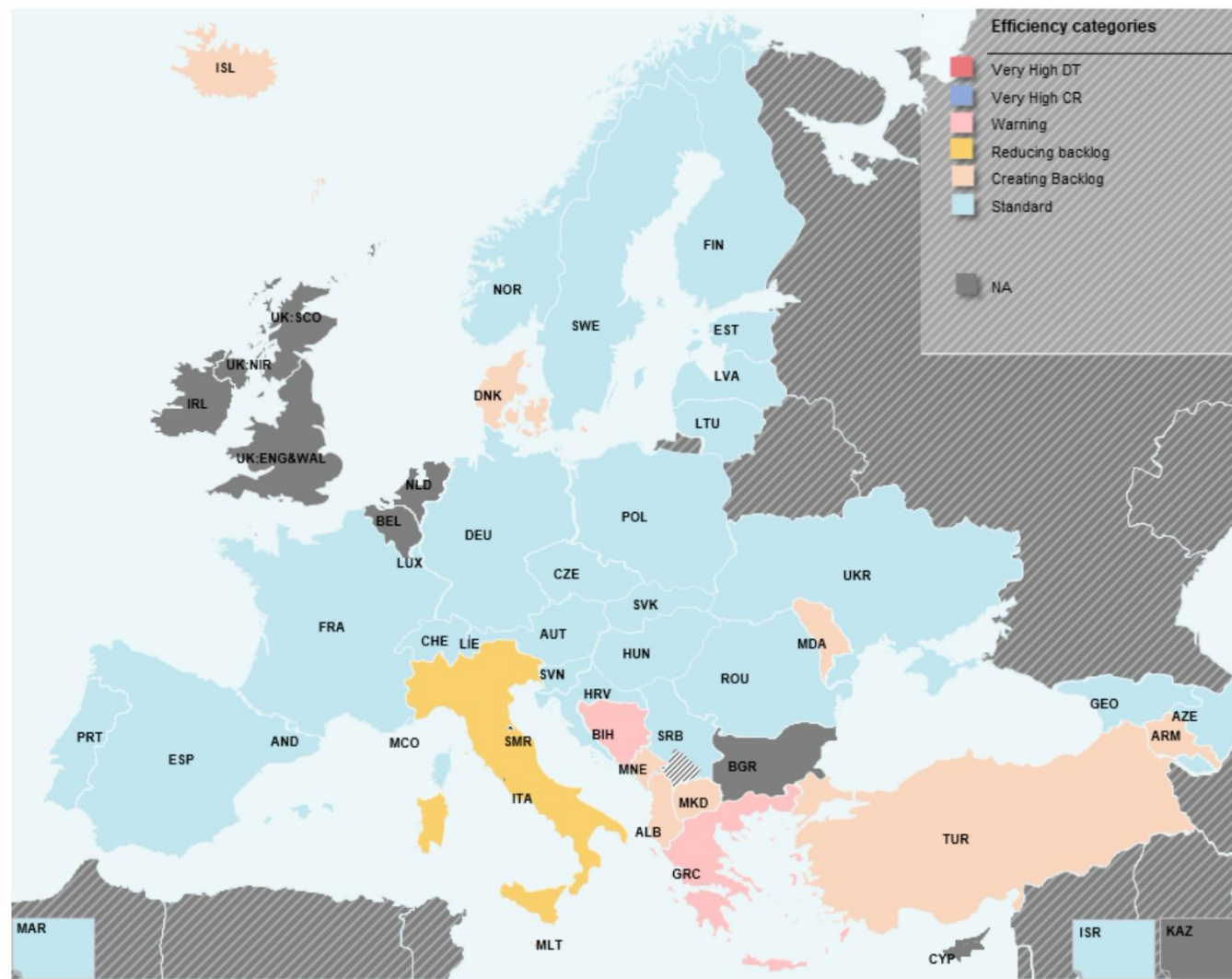
Map 3. 51 Number of lawyers per 100 000 inhabitants in 2022 (Q1, Q146)



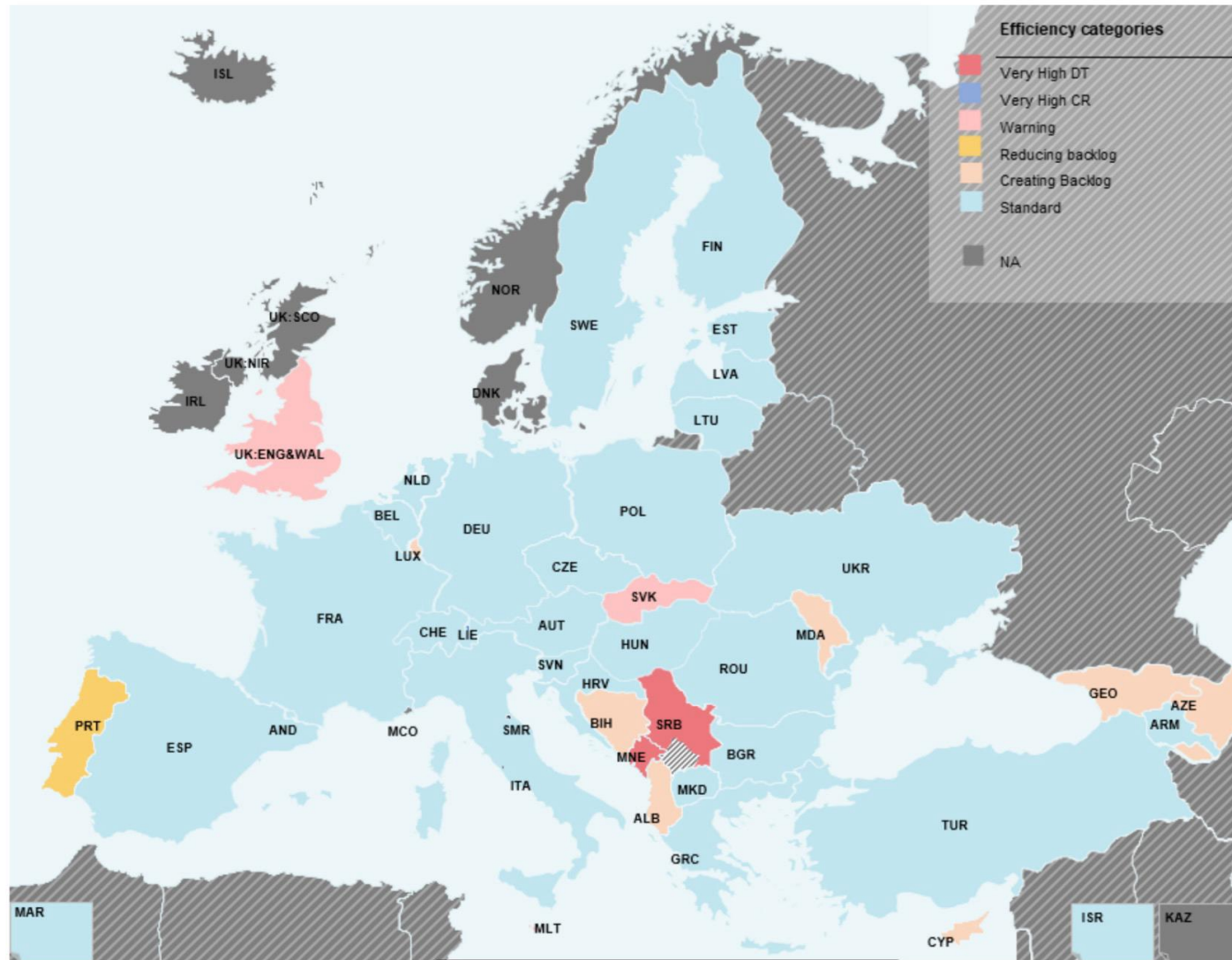
441.5 lawyers
per 100,000 in
Greece

CoE Average is
189 per 100,000

Map 5.5 Clearance Rate and Disposition Time for civil and commercial litigious cases at first instance in 2022 (Q1)



Map 5.9 Clearance Rate and Disposition Time for first instance administrative cases in 2022 (Q91)



Map 5.13 Clearance Rates and Disposition Time for criminal cases at first instance in 2022 (Q94)

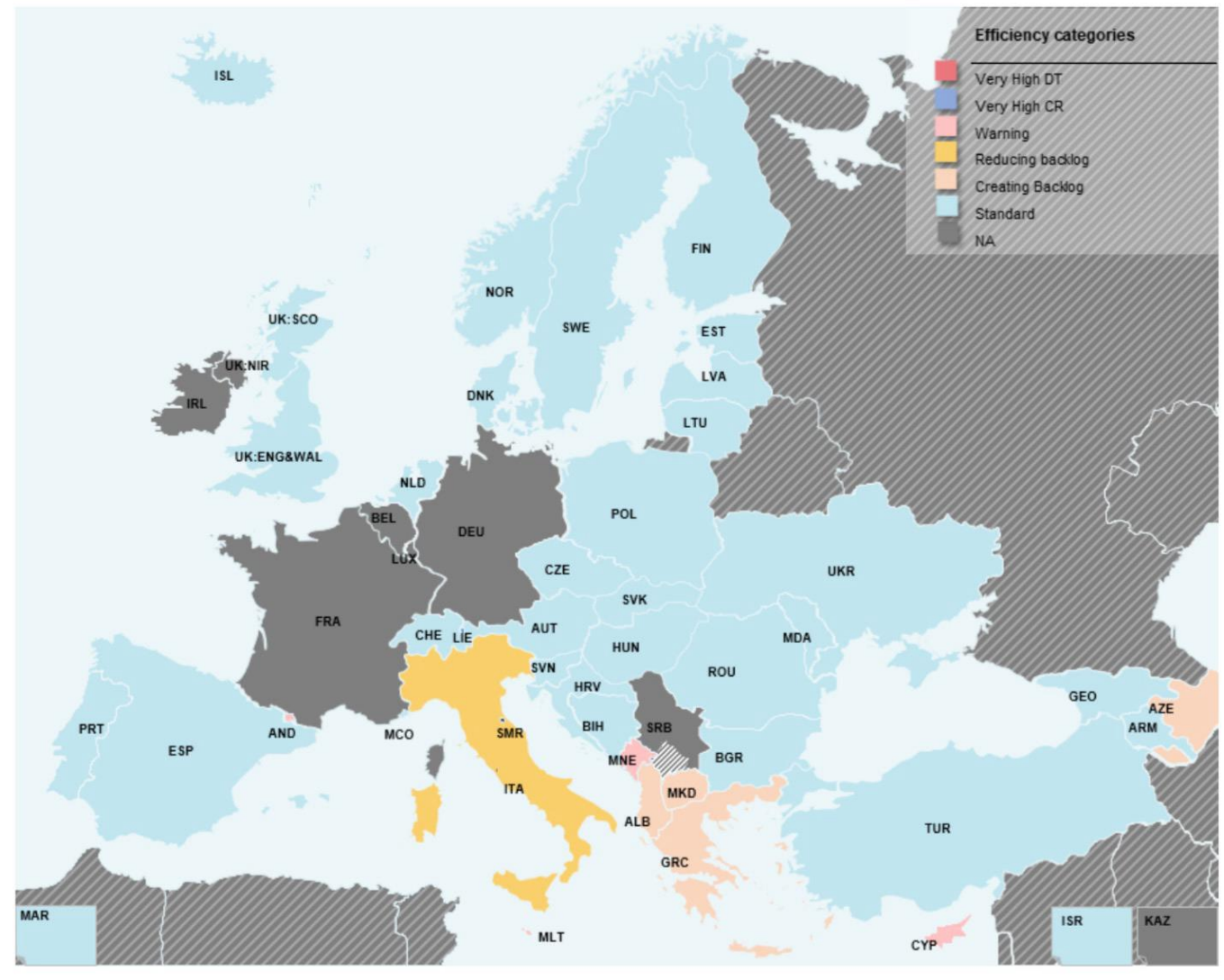
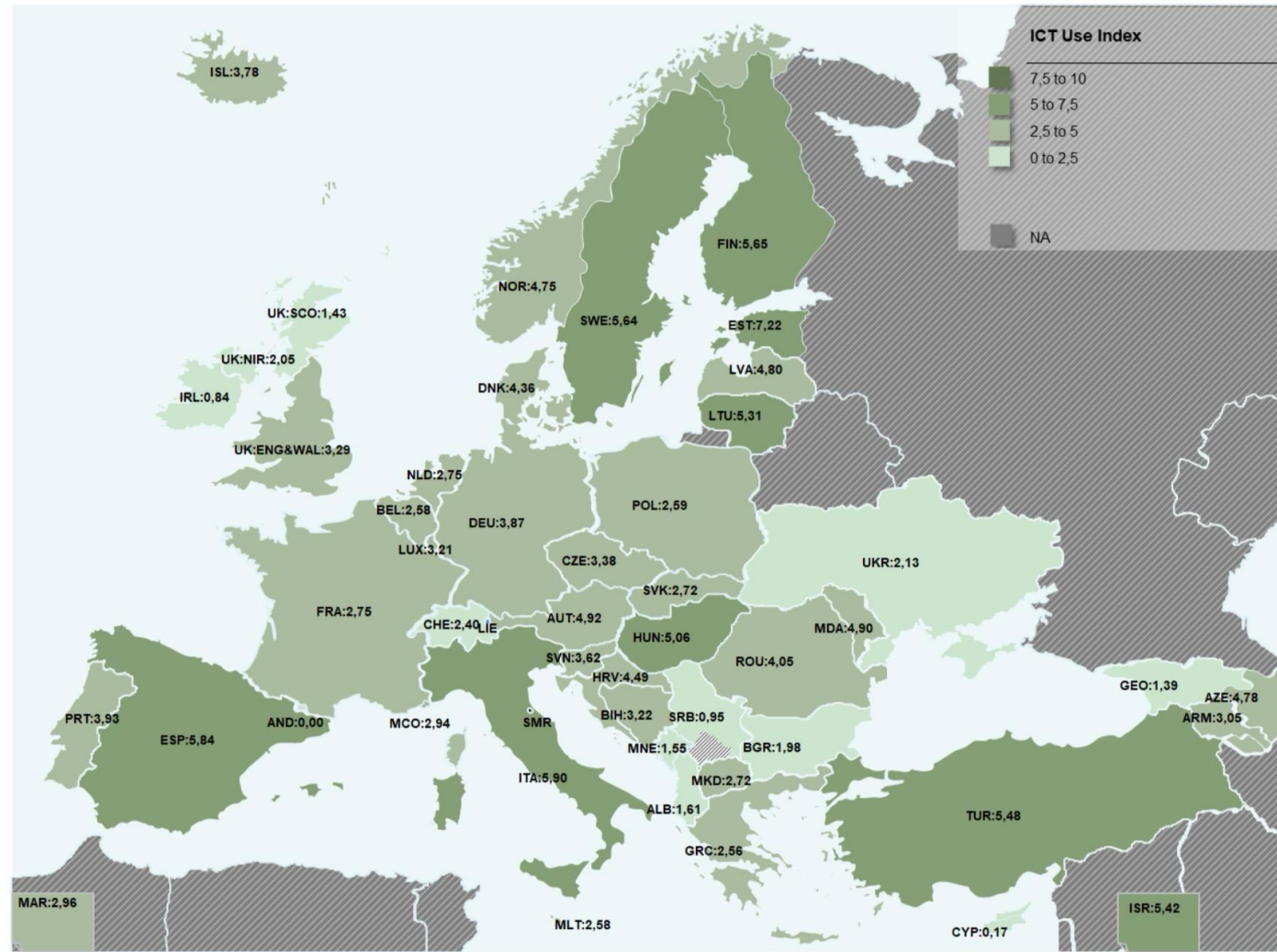


Figure 6.5 ICT Deployment Index



Figure 6.7 ICT Use Index



Another important factor which should be closely linked to the number of judges is the **case weighting**: are cases evenly distributed among professional judges? Here also the CEPEJ carried out deepened studies dedicated on case weighting systems in courts and prosecution services used in member States.

Numerous other parameters can be added in the analyses on length of proceedings such as:

- the legal framework
 - the need to amend the procedural laws;
 - the existence of simplified or urgent procedures for some cases);
- adequate training of judges;
- evaluation of judges' work;
- the use of ICT facilitating the daily work of judges;
- the resort to court related mediation procedures and other ADR;
- the number of lawyers.

Therefore, the slow pace of rendering judgments, the negative clearance rate and long disposition time cannot be exclusively attributable to the number of judges.

Simple conventional first step

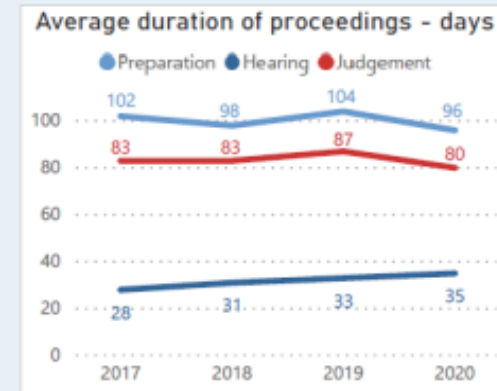
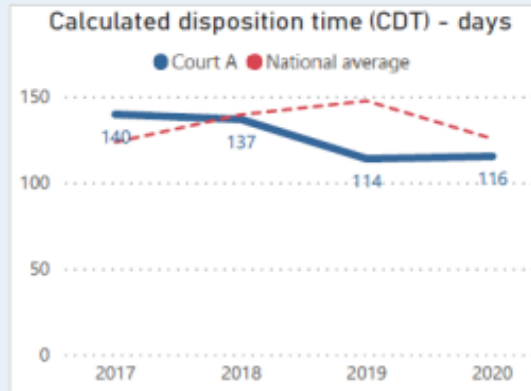
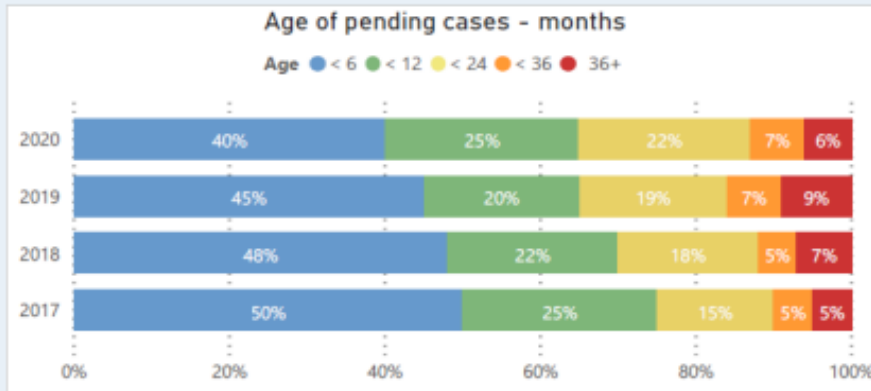
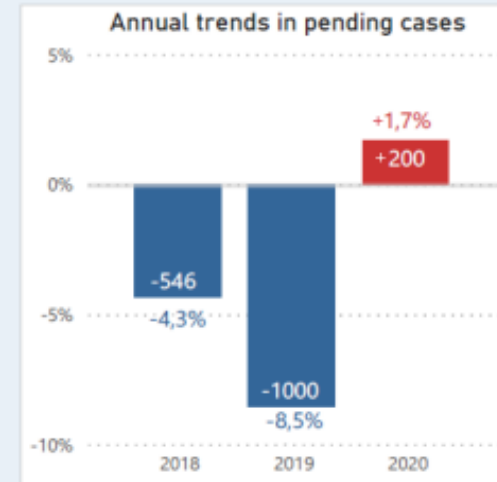
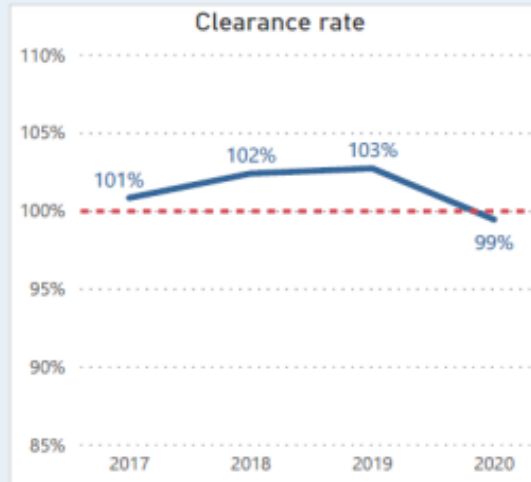
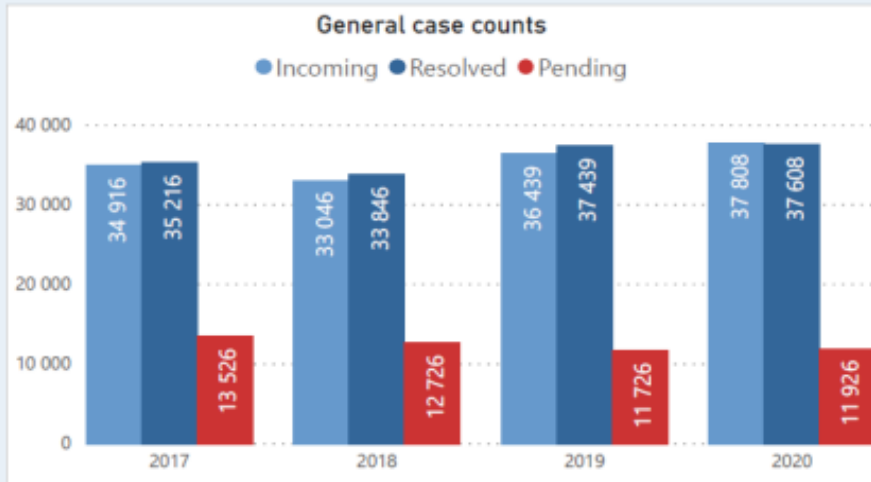
Enhance the methodology of collecting, analyzing and using data from courts at national level;

A centralized approach instead of collecting data individually from each court is necessary.

ICT tools present numerous advantages that should be explored, for example a modern Case management system with a monitoring processes and alerts with regard to old cases

CASE MANAGEMENT SYSTEM

Select Court: Court A
 Case category: All



Case category

Civil

99,5%

Clearance rate

121,7 days

Calculated disposition time

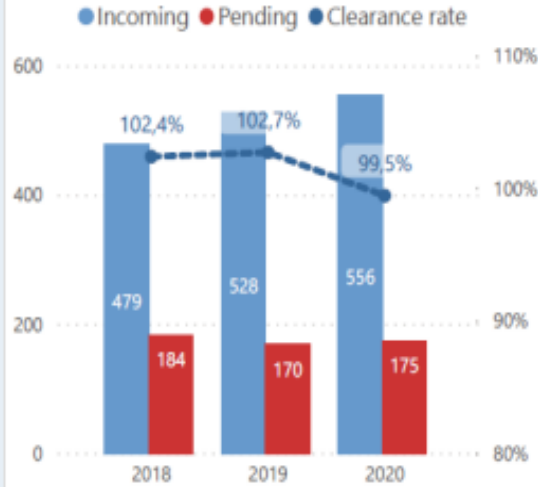
211 days

Duration of proceedings (avg)

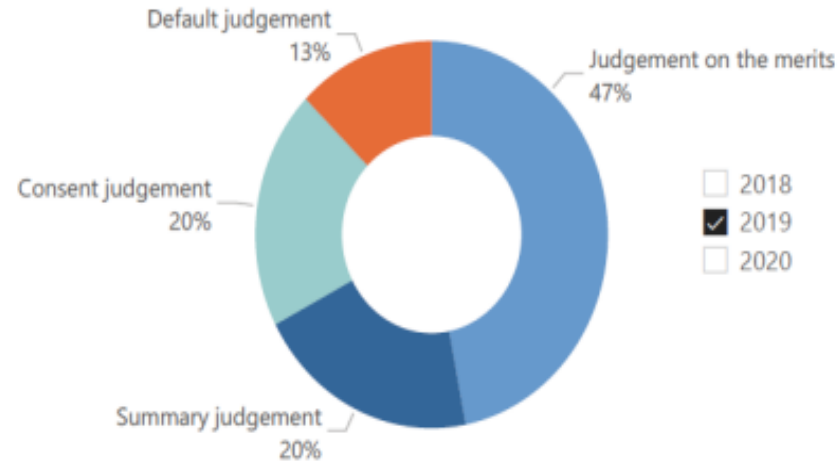
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Timeframe

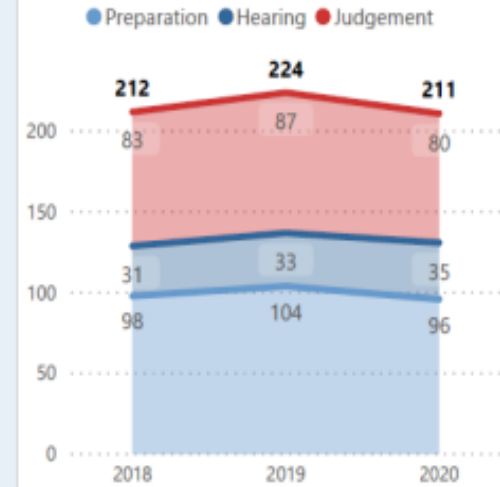
Cases per judge (average) & Clearance rate



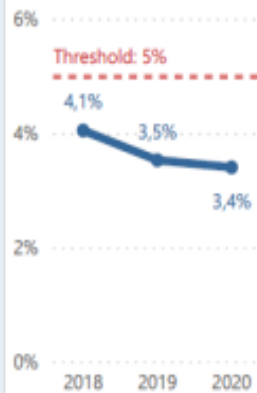
Resolved by manner of disposition



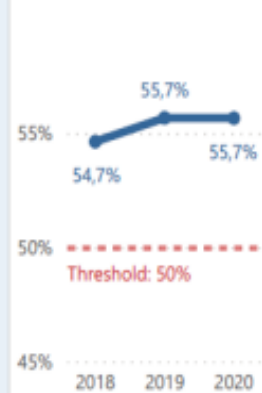
Average duration of proceedings - days



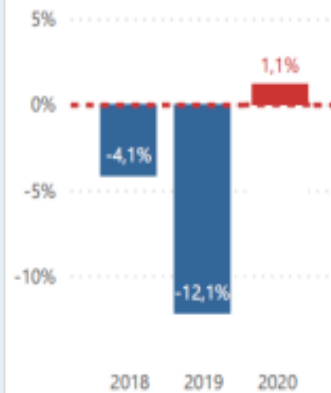
Appeal rate



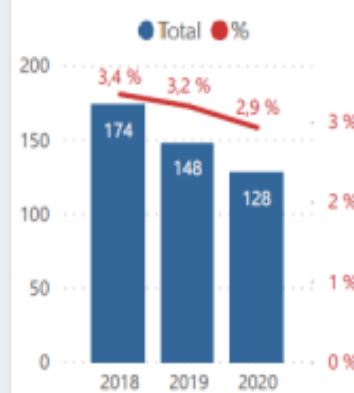
Held appeal rate



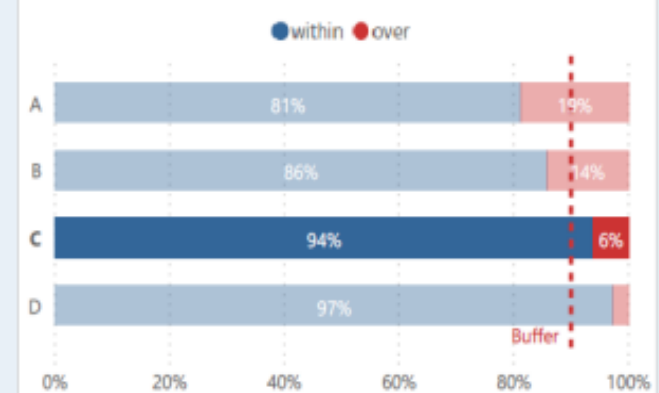
Trend in pending cases



Pending priority cases



Cases pending over Timeframe



Good Practices

4.1

ITALY

Civil justice:

- introduction of binding deadlines for all phases of the processes;
- introduction of a monitoring to increase the productivity of courts;
- Simplified out of court settlement procedures in insolvency matters;
- the use of alternative instruments for the resolution of disputes, primarily arbitration and mediation;
- simplification of the appeal procedure by strengthening the admissibility filter and increasing the cases in which only one judge is competent to rule;
- elimination of the backlog in the judicial offices thanks to the temporary hiring provided.

Criminal justice:

- expanding the possibility of using simplified procedures,
- spreading the use of digital technology,
- ensuring stringent time frames of the preliminary hearing
- re-examining the notification system to make it more effective.

Italy (cont)

Digitisation of the judicial system:

- the obligatory nature of the mandatory electronic file and the completion of the electronic civil process.
- the digitisation of the first degree criminal trial (excluding the preliminary hearing)
- plans to introduce a free, fully accessible and searchable database of civil decisions in accordance with the legislation.

The organisational tool "Trial Office" consists in:

- establishing (or reinforcing if they already exist) resources to support judges (recruited on a fixed-term basis) to reduce the backlog and the time required to complete the proceedings in Italy.
- This measure should also improve the quality of judicial action by supporting judges in their normal activities of studying, researching, preparing draft orders, organising files and allowing them to focus on more complex tasks.
- The investment also includes training to support the digital transition of the judiciary.

Bulgaria:

The project “*Establishing a balanced workload distribution in the judicial system in Bulgaria*” was aimed at improving workload management of judges. CEPEJ experts provided a more accurate picture and recommendations regarding the workload of judges and courts based on a strengthened judicial data collection and analysis.

France:

Various measures have been put in place: creation of a National Mediation Council in 2021, extension of the prior attempt of compulsory ADR to certain administrative disputes and abnormal neighbourhood disturbances, possibility of making an agreement resulting from an ADR enforceable. Furthermore, the remuneration of lawyers participating in mediation in the frame of the legal aid regime was tripled in the event of an agreement reached.

Lithuania:

Recent amendments to the Code of Administrative Misdemeanors entered into force, by which the cases of administrative offences were transferred to be examined from district courts out of court to pre-trial institutions.



**RESOURCE CENTRE ON
CYBERJUSTICE AND
ARTIFICIAL INTELLIGENCE**

The Resource Centre shall serve as a publicly accessible focal point for structured and reliable information on AI systems and other key cyberjustice tools applied in the digital transformation of the judiciary and:

- help authorities tasked with the planning and implementation of digitalisation of justice to gain an overview of applied key systems and exchange on the use cases;
- provide a starting point for further examination of key systems and discussion on their risks and benefits;
- provide professional and end-users with information on key systems they are using or are exposed to, in line with the "European ethical Charter on the use of AI in judicial systems and their environment".

Number of systems

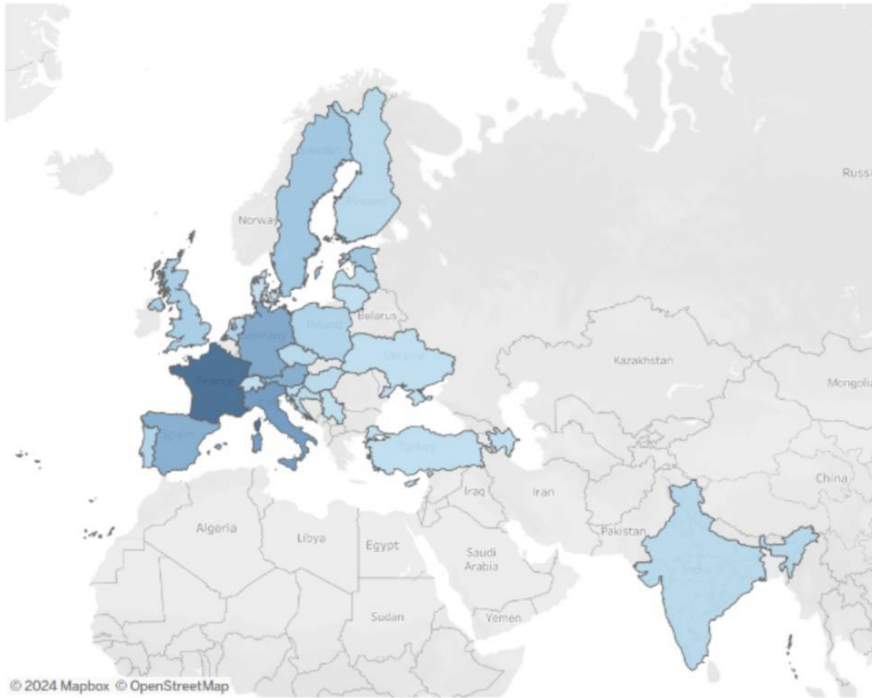
118

Select

Areas of application: (All) | Implementation Year: (All) | Implementation by: (All)

Target audience: (All) | Status: (All) | Country: (All) | Coverage: (All)

Country



Areas of application

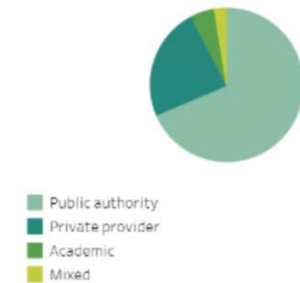


- 1 - Document search, review and Large-scale Discovery
- 2 - Online Dispute Resolution
- 3 - Prediction of Litigation Outcomes
- 4 - Decision support
- 5 - Anonymisation and pseudonymisation
- 6 - E-Filing
- 7 - Triaging, allocation and workflow automation
- 8 - Transcription and translation
- 9 - Information and assistance services

Target audience



Implementation by



AREAS OF DEVELOPMENT

- Document search, review and Large-scale Discovery
- Automated Online Dispute Resolution
- Prediction of Litigation Outcomes
- Decision-Support and Decision-Making
- Anonymization
- E-Filing
- Triaging, allocation and workflow automation
- Natural Language Processing
- Information/assistance services

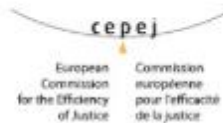
Tools developed by the CEPEJ

EUROPEAN COMMISSION
FOR THE EFFICIENCY OF JUSTICE (CEPEJ)

Guidelines on videoconferencing
in judicial proceedings



Document adopted by the CEPEJ
at its 36th plenary meeting
(June 2021)



Information note on the Use of Generative AI by judicial professionals in a work-related context (2/2024)

Guidelines on online alternative dispute resolution (12/2023)

Guide on judicial e-auctions (6/2023)

Comparative Study on the use of judicial e-auctions in the Council of Europe Member States (6/2023)

Guidelines on electronic court filing (e-filing) and digitalisation of courts (12/2021)

Guidelines on videoconferencing in judicial

proceedings (6/2021) and Selected National Good practices (6/2021)

Relevant
Guidelines in the
field of QUALITY

- [Checklist for promoting the quality of justice and the courts](#) (2008)



- [Revised Guidelines on the creation of judicial maps to support access to justice within a quality judicial system](#) (2013)



- [Handbook for conducting satisfaction surveys aimed at court users in Council of Europe member States](#) (2016)



- [Guide on communication with the media and the public for courts and prosecution authorities](#) (2018)



- [Guidelines on the simplification and clarification of language with users](#) (2021)



Relevant
Guidelines in the
field of JUDICIAL
TIME
MANAGEMENT

- [Towards European timeframes for judicial proceedings](#) (Implementation Guide, 2016)



- [Case weighting in judicial systems](#) (2020)



- [Revised SATURN guidelines for judicial time management](#) (4th revision, 2021)



- [Backlog reduction tool](#) (2023)



- [Time management checklist](#) (2023)



Relevant
Guidelines in the
field of
CYBERJUSTICE &
ARTIFICIAL
INTELLIGENCE

- [Information note on the Use of Generative AI by judicial professionals in a work-related context](#) (2024)



- [Resource Centre on Cyberjustice and AI](#) (2022)



- European ethical Charter on the use of Artificial Intelligence in judicial systems and their environment and tool for its operationalization (respectively [2018](#) and [2023](#))



- [Guidelines on electronic court filing \(e-filing\) and digitalisation of courts](#) (2021)



- [Guidelines on videoconferencing in judicial proceedings](#) (2021)



Relevant
Guidelines in the
field of
MEDIATION &
ENFORCEMENT

In terms of mediation

- [Mediation development toolkit \(2018\)](#)



- [European Handbook for Mediation Lawmaking \(2019\)](#)



- [Promoting mediation to resolve administrative disputes in Council of Europe member States \(2022\)](#)



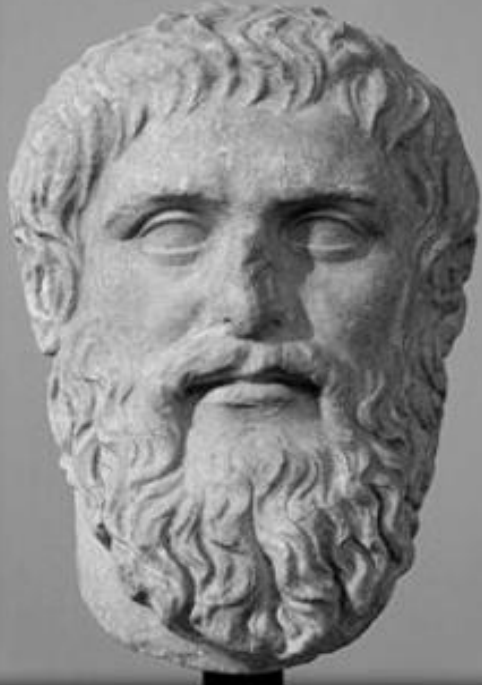
In terms of enforcement of judicial decisions

- [Good practice guide on enforcement of judicial decisions \(2015\)](#)



Can disputes be solved by algorithms one day

- The use of digital technologies, including algorithm-based solutions, can make judicial systems more transparent and efficient, including by reducing the administrative burden on courts, reducing case processing times, making communication more secure and reliable, making information more accessible to the public and partially automating case processing.
- Safeguards must be put in place to ensure that the use of digital technologies in the justice field does not undermine the **right to a fair trial** and an **effective judicial remedy**, including equal opportunities for both parties to present their arguments (equality of arms), the right to see and comment on all evidence and submissions (**adversarial proceedings**), the right to a **public hearing**, and – in criminal proceedings - **the rights of the defence**, including access to a lawyer and to the case file.
- **The current task of the CEPEJ is to assist in the rethinking Article 6 of the ECHR in the digital context!**



"Justice in the life and conduct of the State is possible only as first it resides in the hearts and souls of the citizens". (Plato).-

Thankyou – Mr Justice Francesco DePasquale
President CEPEJ